



SECURE COMMUNICATIONS : A MISSION-CRITICAL ISSUE

As Europe's leading provider of IP FAX solutions, our mission is to deliver secure communication services to corporate customers. As an IP operator, we are responsible for routing your communications to the right recipient and guaranteeing nothing but the highest availability rates.

FaxBox Corporate is an IP-based FAX and SMS solution for sending and receiving FAXES by EMAIL without needing to install any hardware or software. This simple and effective solution ensures a high level of availability with optimal security for quality communications.

FaxBox Corporate

SECURITY IN 10 KEY POINTS

1 . Access security

Our servers are hosted in clean rooms protected by a 24/7 security service, with temperature and humidity control and redundant electrical generators.

Only a restricted number of RTE Network employees are authorised to access our facilities.

2 . Protection against external intrusions

Our network is protected by several firewalls with intrusion detection systems. Intrusion attempts are regularly tested by external auditors.

3 . Data security

Our customers' data and communications are encrypted and protected using SSL technology.

4 . User authentication

To access their Customer Area, users must be authenticated using a login and SSL-encrypted password.

5 . Application security

We have implemented an application security system that prevents customers from accessing data belonging to other customers.

6 . Internal systems security

Within our internal systems, we protect our network with network address translation, IP masquerading, and other techniques.

7 . Database security

Our databases are protected using separate, restricted access points.

8 . Customer data protection

Each customer owns its individual data. RTE Network does not disclose any customer information to third parties.

9 . Quality of service

Our FAX and SMS services are continually monitored using an automatic delivery feature. In the event of a failure, our teams are instantly notified and ready to respond 24/7.

10 . Backups

All data transiting across our servers is backed up and archived prior to storage in specialised centres.

A SECURE WORLDWIDE NETWORK

INTERNATIONAL FOOTPRINT

RTE Network has a Tier 1 communications network enabling customers to communicate in over 1,500 cities across five continents. We handle traffic volumes of millions of faxes every day.



PROTECTED COMMUNICATIONS

Communications transiting across the RTE Network servers are fully protected: sensitive data (email addresses and fax numbers) are encrypted with the Secure Sockets Layer technology (SSL) and HTTPS protocol to ensure end-to-end security and confidentiality.

If required, we can set up a VPN (Virtual Private Network) for our customers with the FaxBox Corporate platforms. RTE Network works closely with its customers to adapt to the specifics of every architecture and deploy the VPN system best suited to individual requirements.

A SECURE INFRASTRUCTURE

Our production servers are based on a redundant architecture. They are hosted in clean rooms with secure and restricted access, and also feature 24/7 surveillance. Continuous data backups are guaranteed with specialised tools.

A CONTROLLED NETWORK

Our infrastructure is subjected to a battery of internal and external checks every day. The infrastructure is monitored by the Microsoft System Center Operations Manager (SCOM), who checks the disk size, bandwidth status and hardware in real time.

External organisations regularly audit our infrastructure and carry out intrusion testing.



ABOUT RTE NETWORK

RTE Network delivers high-availability value-added communication services to corporate customers across its global Fax / Voice / SMS / IP network. Our status as a "Communication Services Provider" bears testament to our dual expertise as an Operator and Application Provider.

The communication services provided by RTE Network are geared towards the requirements of all enterprises, regardless of their size, and are fully customisable. Every day, each customer can leverage our maintenance-free communication services without requiring any outlay or installation.



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